

6. Selecting a Favorites List to Display on Your Program Guide

For your convenience, three Favorites Lists have been pre-programmed:

- All Chan – Displays all DISH channels
- All Sub – Displays all channels you subscribe to
- All HD – Displays all HD channels available (HD Receiver Only)

- a. Press and release the GUIDE button until the Favorite List Options screen appears.



The Favorite List Options screen appears.

If this screen does not appear, please:

- Press the MENU button.
- Select "Preferences."
- Select "Favorites."
- Select "Guide Popup."
- Select "Done" and then go back to step 6a.

- b. Press and release the CHANNEL UP/DOWN buttons to choose the Favorites List you would like to see, then press and release the SELECT button.



The Program Guide indicates which list you are on. If you are on the All Chan or All HD list, channels shown in red or green are not included in your subscription.

7. Exiting On-Screen Menus

When you're in an on-screen menu, it's easy to exit the on-screen menu and return to the program you were watching.



The TV is on a menu screen.

- a. To exit an on-screen menu, press and release the VIEW LIVE TV button.



The menu screen is exited and a TV picture appears.

TIP: The Cancel button on your DISH remote is another option for exiting one on-screen menu at a time.

Additional Tips

Setting Parental Controls:

- a. Press and release the MENU button and then select "Locks."
- To lock all adult channels, select "Hide Adult."
 - To lock all PPV channels, select "Lock PPV."
 - To lock specific channels, select "Channel Locks."
 - To lock a channel based on rating, select "Ratings Locks."

Note that if you lock channels with an NR/IO rating, you may inadvertently lock certain news or other programs that are not rated.

- b. When you are done, press "Lock System" and set/use a password for any of the above locks to take effect.

Setting Closed Captioning:

- a. Press and release the MENU button and then select "Preferences."
 b. Select "Closed Caption."
 c. Select "Caption On/Off."
 d. Select "CC is On."
 e. Select "Done."

Troubleshooting:

75% of all technical problems that an agent can help you with can be solved by following these five easy steps:

1. Make sure your DISH remote is in SAT mode.
2. Make sure your TV is on the correct input/channel.
3. Make sure you're on the correct Favorites List.
4. Reset your receiver by unplugging it from the wall for 10 seconds. Plug it back in and turn it back on.

Where to go for additional information:

- mydish.com/support
- Channel 101
- Customer Support: 1-866-364-9209



Remote Functions

SAT Mode Correct mode for operating your DISH system.

TIP: Press and release the SAT mode button to ensure you are in the proper mode for controlling your receiver.

Menu Access features and settings, including Parental Controls, Favorites Lists, Customer Support and more.

Recall Go back to the last channel viewed.

Info Display additional program info.

(*)/Format Change the shape of the picture on your TV screen to match the frame size of the program you are watching.



Guide Display current and future TV program listings.

Cancel Go back one on-screen menu at a time. (Note: This may not be the previous screen you were viewing.)

View Live TV Return to watching live TV. Also exits all on-screen menus.

DVR Controls See the Getting Started with Your DVR guide for further instructions on how to use your DISH DVR.